CCHP Provider Portal Training
CCHP Provider Portal Home Page for BadgerCare and Together with CCHP

https://provider.childrenscommunityhealthplan.org/Provider-Portal)
How to Register for the primary CCHP Provider Portal

• Before registering as an individual user, you will need (2) things. See your organization’s portal administrator for the following.
  • a registration code
  • your organization’s tax ID

• Next you will go to the following link https://provider.childrenscommunityhealthplan.org

• Click on Need to register and begin registration

• You will receive an email immediately following your registration, to verify your email address.

• It can take up to 3 days for you to have access to the CCHP provider portal. You will receive an email with your log in information. (user name is your email.cchp)

• Once you have access there is a Provider Auto Authorization Guide link under the Auto Auth Tool.

• Your viewing rights are only to episodes that have been created by your organization.

• **Note** After registering for this portal you will still need to register for the BadgerCare Plus and Together Portal applications within the CCHP Portal. This is done by your administrator.
CCHP Provider Portal

- CareWeb QI Auto Authorization Tool (BadgerCare Plus and Together with CCHP)
- BadgerCare Plus Claims Look-up Tool
- BadgerCare Plus Submission Tool
- BadgerCare Plus Confirmation Tool
- Together with CCHP Plan Tool Login
- Provider Updates /Newsletter
CareWeb QI Authorization Tool

- Notification of inpatients stays
- Prior authorizations
- Communication tool between provider and utilization management team.
- Authorization status
- **Note** Question 6 use your facility ID even if the procedure is not occurring at your facility.
- **Note** If the submit button is not orange you have not completed the Clinical Documentation which is an orange button right above the submit button.
BadgerCare Plus Claims Look-up Tool

If you do not already have access to this tool, please contact your administrator or enroll as a new customer.

- Ability to look-up claims
- Check member eligibility
- View / print remits
- If you have questions about the Emdeon website please call 877-667-1512
BadgerCare Plus Claims Submission Tool

- Submit Claims
- Correct rejected claims
- Resubmit Claims
BadgerCare Confirmation Tool

- If your claim was rejected you can check the rejection reason in this portal.
- Please work with your Provider Relations Representative at 844-229-2775 to set-up access to the Confirmation Reports Portal.
Together with CCHP Tool login

- You will need to contact your administrator for registration or Register Now.
- The Together with CCHP Provider Portal is used to check member eligibility, search and submit claims and chat with Customer Service. Review the Portal User Guide.
Provider Updates /Newsletter

- CCHP uploads real time updates for providers
- Access to provider directory
- CCHP Provider Newsletter
- You can find various forms
  - Claims forms-claims recoup/refund request form
  - Contracting/Credentialing- letter of interest form
  - Clinical forms-Case/Disease Management Referral Form, Prior Authorization List
  - Patient forms-Medicaid breast pump form
  - Authorizations -list of codes
Resources

Provider Portal Registration Line 414-266-5747

Please bookmark this main portal page or add to your favorites:

https://provider.childrenscommunityhealthplan.org