New Medicaid Program beginning Jan. 1, 2014

- Provides comprehensive, coordinated care for children in Out-of-Home Care (OHC)
  - Recognizes unique needs of children in OHC
  - Reflects trauma-informed principles

- Builds relationships between children and their medical providers
  - Medical providers get to know children and their specific needs so that they may provide better care
  - Children receive consistent care that is coordinated between providers and services

- Administered by Children’s Hospital of Wisconsin and Children’s Community Health Plan in southeast area of the state.

What is Care4Kids?
## Care4Kids Benefits

### Improves Quality
- Healthcare is provided by professionals trained in the unique needs of children in OHC.
- Healthcare is managed:
  - Organized and coordinated by Health Care Coordinator (HCC)
  - Comprehensive Health Care Plan (CHCP) is developed and implemented.

### Improves Access
- Healthcare is accessible:
  - Providers are available throughout region.
- Healthcare is timely:
  - **Primary care** providers give scheduling priority to Care4Kids children.

### Improves Outcomes
- Physical health
- Mental health
- Resiliency
- Stronger natural support systems
Care4Kids Benefits

- An **OHC Health Screen** within 2 business days
- A **Comprehensive Initial Health Assessment** within 30 days
- **Coordinated health care** from a Health Care Coordination Team
- A **Comprehensive Health Care Plan** tailored to the child’s individual health needs
- **Ongoing** Health Care for an additional **12 months** after discharge from OHC
- All Medicaid-covered services
- **Dental care**
- **Vision care**
- More frequent **well child check ups**
- A **developmental or behavioral health screen**
- A **mental health evaluation** (if needed)
Care4Kids Eligibility

- **Initially**, children entering OHC through child protective services
  - Children currently in OHC will be enrolled at a later time
  - Children entering OHC through juvenile justice system will be enrolled at a later time

- **Children placed in an eligible setting:**
  - Shelter Care and Assessment Centers
  - Unlicensed Providers, including relatives
  - Court-Ordered Kinship home
  - Level 1-5 foster home
  - Group home

- **Children placed in the following counties:**
  - Milwaukee
  - Ozaukee
  - Kenosha
  - Washington
  - Racine
  - Waukesha

- **Children Not Participating in Milwaukee WrapAround**
  - Children participating in WrapAround will be enrolled at a later time

Children of a teen parent in out-of-home care, including newborns, must be court-ordered into care to be eligible for Care4Kids.
Enrollment

- Enrollment Process Handout
- Eligibility Checklist Handout
- Email Templates Handout

**Child is placed in OHC**

- **Parent confirms enrollment**
  - Child is enrolled in Care4Kids

- **Parent refused enrollment**
  - Exit to MA-FFS

- **Parent cannot be contacted for consent for enrollment**
  - Blanket Court Order allows child to be enrolled
  - Ozaukee County—must obtain court order for enrollment
    - Court orders enrollment in Care4Kids
    - Child is enrolled in MA-FFS

- If a parent refuses enrollment initially, they may enroll the child at any point in time while in OHC (if child continues to meet eligibility requirements)
Out-of-Home Care
Health Screen

- Medical appointment completed within 2 business days of entering care

- Completed at Child Advocacy Center
  - The Physician or Nurse Practitioner completing the exam will have expertise in caring for children entering OHC

- Caseworker and Out-of-Home Care Provider must coordinate to ensure the screen occurs.
Out-of-Home Care Health Screen

- Screen is **estimated** to take 45 minutes for children 12 and under, and 1 hour for children over the age of 12. The Screen will:
  - Identify acute health concerns
  - Check for injuries indicating abuse or neglect
  - Screen for communicable diseases
  - Ensure child has necessary medication and/or medical equipment

- If child is taken into custody while in the hospital, urgent care or emergency room, the screen **MUST** still be scheduled.
  - Newborns may be exempt
Child Advocacy Center (CAC)

Provides assessments to children who may have been harmed

- Goal is to protect children from further abuse and provide resources to help them heal

Medical Clinic staffed by pediatricians and other health care providers

- Specialize in caring for children who have suffered maltreatment or who are in OHC
- Trained to recognize signs of abuse and neglect
- Interact with children in ways that do not cause additional trauma to the child
CAC Locations

Child Protection Center, Milwaukee
1020 N. 12th Street, 5th Floor
Milwaukee, WI
Phone: (414) 277-8980
Fax: (414) 277-8969
Hours: 8am-5:30pm, Monday-Thursday, 8am-5pm Friday

Kenosha County Child Advocacy Center
8500 75th Street, Suite 101
Kenosha, WI
Phone: (262) 653-2266
Fax: (262) 653-2277
Hours: 8:15am-4:45pm, Monday-Friday
http://www.chw.org/display/PPF/DocID/44079/Nav/1/router.asp

Racine County Child Advocacy Center
2405 Northwestern Avenue, Suite 205
Racine, WI
Phone: (262) 898-7970
Fax: (262) 635-6621
Hours: 8:30am-5:00pm, Monday-Friday
http://www.chw.org/display/PPF/DocID/44081/Nav/1/router.asp

The C.A.R.E. Center
726 N. East Avenue
Waukesha, WI 53186
Phone: (262) 522-3680
Fax: (262) 522-3681
Hours: 9 am to 4:30 pm, Monday-Thursday
http://www.fswaukesha.org/#!the-care-center/c1rhu

Fox Valley Child Advocacy Center
325 N. Commercial Street, Suite 400
Neenah, WI
Phone: (920)969-7930
Fax: (920)969-7975
Hours: 8:30am-6:30pm, Monday 8:30am-4:30pm, Tuesday-Friday
http://www.chw.org/display/PPF/DocID/44080/Nav/1/router.asp
Health Care Coordination Team

- **Health Care Coordinators (HCC):**
  - Registered Nurse (RN) or an Advanced Practice Social Worker (APSW)
    - Experience working with children with special needs or with children in OHC
  - Oversees and ensures access to medical services for children in Care4Kids
  - Develops Comprehensive Health Care Plan (CHCP)
  - Monitors status and coordinates revisions of CHCP
  - Collects available medical history and distributes to medical providers
  - Provides OHC Health Screen findings to primary medical providers
  - Collaborates with child welfare workers
  - Assists child welfare workers and OHC providers as needed in finding medical providers and scheduling appointments timely

- **Outreach Coordinators:**
  - Assist Health Care Coordinators with duties related to service coordination, such as scheduling appointments
Health Care Coordination Team

Accessibility

- Available during regular business hours
  - Phone: 855-371-8104
- Medical questions and concerns should be directed to the child’s primary care physician
Comprehensive Initial Health Assessment

- Thorough check-up from medical provider completed within 30 days of the child entering care

- Preferably completed at Center of Excellence
  - Medical providers have expertise in caring for children in OHC
  - Assessment is estimated to take an hour

- The Assessment will include:
  - Provider reviews any prior health history available
  - Provider thoroughly reviews medical conditions and symptoms with the child, OHC provider, and the child’s family
  - Physical exam
  - Review of prescribed medications
  - Screening to identify developmental, mental health, or dental concerns
  - Evaluates whether immunizations are up-to-date and needed lab work is obtained
  - Referrals to subspecialists, mental health providers, and/or other services and supports if necessary
**Is a child required to be seen at a CoE?**

It is preferred that a child is seen at a CoE:

1. The CoE has specific training in working with children in OHC

2. The CoE will prioritize appointments for children in Care4Kids
   - The Comprehensive Initial Health Assessment will be able to be scheduled within 30 days

At the time the appointment is being scheduled, the person (Out-of-Home Care Provider, Child Welfare worker, parent/legal guardian) making the appointment **MUST** state the child is enrolled in Care4Kids.

- Calling to schedule the appointment should be done early in the 30 day timeframe to assure timely scheduling and completion
Centers of Excellence

Primary care medical clinic with a special interest in providing health care to children in OHC

Providers have expertise in caring for children in OHC
- Understand enhanced health care needs of population
- Use trauma-informed principles

Prioritizes appointments for Care4Kids children, including:
- 30 day Comprehensive Initial Health Exam
- Well child check-ups
- Acute care exams
- Specialty care referrals
- Any needed immunizations

Partners with Care4Kids Health Care Coordination
- Ensures information is shared amongst team
- Ensures children’s health outcomes are met
Health Care Team and Comprehensive Health Care Plan

- **Comprehensive Health Care Plan (CHCP)**
  - Developed by Health Care Coordination Team
    - Shared and updated with Health Care Team
  - Created within 60 days of entering OHC
  - Based on information collected during OHC Health Screen, Comprehensive Initial Health Assessment, other medical history and input from the team

- **Health Care Team**
  - Child welfare caseworkers
  - Health care professionals
  - OHC Providers
  - Child’s family
  - Other important adults in the child’s life
  - Coordinated and facilitated by the Health Care Coordination Team

- **Documentation**
  - Scan into eWiSACWIS
  - Care4Kids Database
  - Copies to Health Care Team
Mental Health Evaluations

- Children should be referred for mental health evaluations as indicated based on identified concerns
  - Concerns could be identified from multiple sources including:
    - CANS assessment
    - the OHC Health Screen
    - the Comprehensive Initial Health Assessment
    - the treatment planning process
    - At any time the health care team deems appropriate

- If there is a behavioral health crisis situation, county or agency procedures should be followed

- The Comprehensive Health Care Plan will include an Action Plan for behavioral health management (if appropriate)
What to do in a Crisis or After Hours?

- In a crisis situation, the OHC Provider should follow agency or county procedures.
- The CHCP will include a crisis plan when appropriate.
- After-hours medical concerns can be directed to Nurse Triage line:
  - 877-257-5861
  - Available 24/7
Coordination of Services and Programs

The Child Welfare Worker is responsible for ensuring the HCC is aware of the child’s involvement in any of the programs listed below:

- Comprehensive Community Services
- Children’s Long-Term Support Waivers
- Family Support Program
- Birth to 3 Program
- Transitioning to Adult Services
- Coordinated Services Team
Change of Placement

Child Welfare Worker’s Responsibility:

- Enter Change of Placement in eWiSACWIS

- Email the Enrollment Specialist if the child in no longer eligible (Care4kids@automated-health.com) if the child becomes ineligible for Care4Kids:

- If the answer is yes to any of the questions below the Enrollment Specialist needs to be informed:
  - Is the child residing outside of the six counties?
  - Is the child in an ineligible placement setting (secure detention, RCC)?
  - Is the child enrolled in Milwaukee WrapAround?

- Also notify the Health Care Coordinator
There are several situations where a child may become ineligible to continue to receive the Care4Kids benefit:

- Child no longer resides in one of the six counties
- Child moves into an ineligible setting
  - Residential Care Center
  - Secure Setting (after 30 days)
  - Institutional Setting (after 30 days)
- Parent/legal guardian contacts the Enrollment Specialist to disenroll their child from Care4Kids
- The child enrolls in Milwaukee WrapAround
- The youth enrolls in FamilyCare or IRIS
12 Month Care4Kids Extension

The child or youth:

- Must continue to be Medicaid Eligible
- Must continue to reside in one of the six counties
- Is Not enrolled in adult long-term care programs; FamilyCare or IRIS
- Does not need to have an open CPS case for the entire 12 month extension
- Youth that have “aged out” of care are eligible for the 12 month extension
  - Youth must meet the criteria above to remain eligible
Prior to Discharge from OHC:

- The HCC will develop a health care transition plan
  - Plan will be created with the team
  - Plan will include any changes in providers
  - Plan will ensure the child/youth’s healthcare needs are being met

Prior to Discharge from Care4Kids:

- The HCC will be monitoring the 12 month extension
- The HCC will develop a health care transition plan
  - Plan will be created with the team
  - Plan will include any changes in providers
  - Plan will ensure the child/youth’s healthcare needs are being met
Other Situations

Child is no longer eligible for Care4Kids:
- Enrollment Specialist ([Care4kids@automated-health.com](mailto:Care4kids@automated-health.com)) MUST be emailed by child welfare worker

Child is Adopted:
- Enrollment Specialist MUST contact adoptive parents regarding continued enrollment in Care4Kids

Transfer of Guardianship:
- Enrollment Specialist MUST contact legal guardian regarding continued enrollment in Care4Kids
Handouts

- Roles and Responsibilities Flowchart
- Handout to Parent/Legal Guardian
- Enrollment Process
- Enrollment Process Program Assignment Guide
- Enrollment Email Templates
- Eligibility Checklist
- Child Advocacy Centers Information
- Centers of Excellence Information
- Health Care Coordination Information
After Initial Roll-Out

- Include Children/Youth Currently in Out of Home Care
- Include Youth involved in Juvenile Justice
- Include Children/Youth enrolled in Milwaukee WrapAround
Additional Resources

Children’s Community Health Plan Provider Directory:
www.childrenschp.com

- CCHP will have a separate link on the website for the list of CoEs and CACs.

Health Care Coordinator Team Phone Number: 855-371-8104

24/7 Nurse Triage Phone Number: 877-257-5861

DCF Care4Kids Webpage:
http://dcf.wisconsin.gov/children/foster/care4kids/default.htm

Katie Sepnieski, MSW
Department of Children and Families
608-266-9024
Katie.Sepnieski@wi.gov