TRANSPLANT AND MECHANICAL CARDIAC SUPPORT REQUESTS

CCHP is requesting that providers create evaluation and transplant requests through CareWeb Auto Authorization Tool to ensure the Utilization Management Department is notified properly.

To begin the process in the CareWeb Auto Authorization Tool, providers will select Transplant Services under the request type.

As of September 20, 2018, providers will not be able to send this request through a secured message.

If you have questions on this policy please contact 414-266-5747.

If you do not have access to CareWeb Auto Authorization Tool, please contact your site's administrator. If you have questions on how to register please contact 414-266-5747.

View a video and powerpoint on CareWeb Auto Authorization Tool

Affirmative Statement

Utilization Management decision-making is based only on appropriateness of care and service, and existence of coverage. BadgerCare Plus - CCHP does not specifically reward practitioners or other individuals for issuing denials of coverage. Financial incentives for UM decision makers do not encourage decisions that result in underutilization.
Together with CCHP does not use quality measures, member experience measures or cost-related measures to select practitioners or hospitals. After several years of Marketplace experience, Together may begin utilizing these measures to select practitioners/hospitals.