Explanation of Benefits Tutorial

For John Smith

What is an Explanation of Benefits?
Your Explanation of Benefits (EOB) provides details on the health care services you received. It tells you which costs Together with CCHP paid and which costs (such as copayments or deductibles) you pay. An EOB can also be called a Benefits Summary. Your health care provider may bill you directly for any amounts you owe.

Your Weekly Benefit Report
Medical and Hospital Claims Processed From 01/03/14 to 01/09/14

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount Charged</td>
<td>$1,719.00</td>
</tr>
<tr>
<td>Network Discount</td>
<td>$1,487.76</td>
</tr>
<tr>
<td>Plan's Share</td>
<td>$208.12</td>
</tr>
<tr>
<td>Your Share</td>
<td>$23.12</td>
</tr>
</tbody>
</table>

Questions?
Get help in two easy ways:
1. Visit our website at togetherCCHP.org
2. Call the Together with CCHP Customer Service team at 1-844-201-4672 Monday through Friday, 8 a.m. to 6 p.m., and Saturday, 8 a.m. to 2 p.m. TTY users should call toll-free 1-844-531-4856.

What now?
This is an Explanation of Benefits and requires no action.

Note: All amounts displayed on this EOB are for illustration only.

Overview
Name of the policy holder
Employer providing coverage (if applicable)
Date the EOB was prepared
Member who received care

Definitions:
Network Discount: The amount you saved by using a Together network participating provider.
Plan's Share: The portion of the Amount Charged and paid to your provider by Together with CCHP after applicable deductibles, copayments, and coinsurance. This amount does not include Spending Account payments.
Your Share: The amount you owe for a service, based on your coinsurance, deductible, or copayment. You may have already paid some of this at the time of service. Your provider will bill you for the balance.

How much do you owe? This is the amount you owe out of pocket on this claim. Your provider(s) may bill you this amount, less any payments you have already made for the services. Refer to subsequent pages for details on each claim.

12345678910111213

12345678910111213
Your 2014 Spending Summary
(Contains all claims processed as of 01/09/14, including claim(s) listed in this Explanation of Benefits.)

For John Smith

Annual Deductibles

You Met Deductible

$3500.00 You

$7000.00 Combined (Family)

$4442.97 Family

Out-of-Pocket Maximums

You Met Deductible

$1494.46 You

$7150.00 You

$14300.00 Combined (Family)

$1637.43 Family

Account information

Your deductible and out-of-pocket (OOP) maximum reset each year. Your current plan year is listed here on your EOB.

This tells you if you have met your deductible.

This tells you if you have met your out-of-pocket maximum.
### Recent Payment Details

**Provider:** Together with CCHP, Claim #: 123456789011

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount Charged</th>
<th>Network Discount</th>
<th>Your Health Plan(s) Paid</th>
<th>Your Share</th>
</tr>
</thead>
<tbody>
<tr>
<td>CT MAXILLOFACIAL W/O CONTRAST MATERIAL</td>
<td>$1,719.00</td>
<td>$1,487.76</td>
<td>$208.12</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$1,719.00</strong></td>
<td><strong>$1,487.76</strong></td>
<td><strong>$208.12</strong></td>
<td><strong>$0.00</strong></td>
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**Total Charged After Discount:** $231.24

**Your Health Plan(s) Paid:** $208.12

**You Owe or May Have Paid:** $23.12

**A deductible has been applied to this service.**

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The “Date” is the date the patient went to the doctor or hospital.

How much do you owe? This is the amount you owe out of pocket on this claim. Your provider(s) may bill you this amount, less any payments you have already made for the services.