

CCHP Wellness Portal Frequently Asked Questions

What is the Wellness Portal?

The Wellness Portal is an online tool that helps members get healthy. It offers an assessment tool and action plans that assist with making healthier choices, leading to a healthier lifestyle.

How do I find the Wellness Portal?

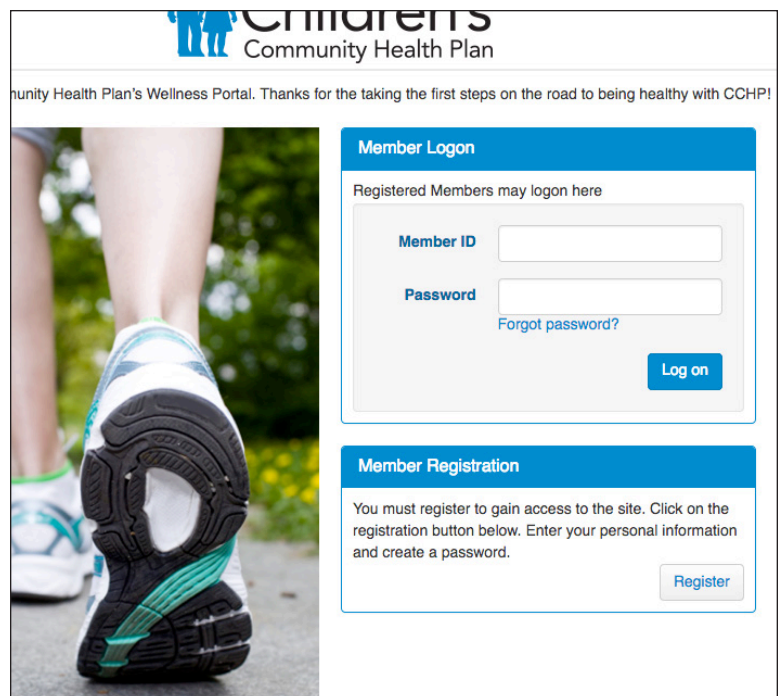
To access the Wellness Portal, please visit cchp-wi.org/wellness-portal. If you are already on CCHP's website, hover over the "Member" tab and select "Member Portal" on the navigation bar. From here, you will see the Wellness Portal in the middle panel.

How do I register for the Wellness Portal?

To register and create a new account, please visit cchp-wi.org/wellness-portal and click the Wellness Portal link. A new window will open. This is the Wellness Portal login page. There is a registration box at the bottom of the screen. Click "Register" to begin. **You will need your member ID to complete registration.**

What kind of notifications could I receive?

Our Wellness portal is interactive. Once registered, members may receive notifications within the Wellness Portal alerting them to updates with their action plans, assessments, etc. These notifications will appear within the portal, in the messaging tab. Members may also receive an email in their email inbox from CCHP@pdhi.com with updates.



The screenshot shows the CCHP Wellness Portal interface. At the top, it says "Children's Community Health Plan". Below that, it says "Community Health Plan's Wellness Portal. Thanks for the taking the first steps on the road to being healthy with CCHP!". The main content area is divided into two sections: "Member Logon" and "Member Registration". The "Member Logon" section has a blue header and contains the text "Registered Members may logon here". It features two input fields: "Member ID" and "Password", with a "Forgot password?" link below the password field. A blue "Log on" button is at the bottom right of this section. The "Member Registration" section has a blue header and contains the text "You must register to gain access to the site. Click on the registration button below. Enter your personal information and create a password." A blue "Register" button is at the bottom right of this section. On the left side of the form, there is a vertical image showing a person's legs wearing white and teal sneakers, walking on a paved path.

How does the rewards program work?

Once you have completed the incentive opportunities, you will receive your reward. To redeem, log in to the Wellness Portal. You must be an active CCHP member to redeem.

Make sure to redeem your reward as soon as possible.