

## CCHP NPI and Taxonomy Billing Requirement Guide

Children's Community Health Plan (CCHP) is providing this requirement guide to help ensure you have a more accurate and efficient bill processing experience.

### Billing Provider Edits

Billing Providers must have an NPI. Exceptions are blood banks, SMV, etc., which are allowed to only have a Medicaid ID.

- This must be a valid NPI on file with ForwardHealth (state Medicaid)
- For exceptions, contact provider relations for where to place Medicaid ID

FORM	NPI LOCATION
837P (Professional)	Loop 2010AA; Segment NM1
837I (Institutional)	Loop 2010AA; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 33A
UB-04	Box 56

### Billing providers must always have a taxonomy

This must be a valid taxonomy on file with the billing provider NPI with ForwardHealth (state Medicaid).

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
837I (Institutional)	Loop 2000A; Segment PRV	Must follow this format: PRV*BI* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 33B	Must have a 'ZZ' or 'PXC' qualifier before the code
UB-04	Box 81CC a	Must have a 'B3' or 'PXC' qualifier before the code

## CCHP NPI & Taxonomy Billing Requirement Guide (cont.)

### Rendering / Attending Provider Edits — NPI

Rendering providers (on professional) and attending providers (on institutional): If an NPI is present, then it must be valid per ForwardHealth

- This must be a valid NPI on file with ForwardHealth (state Medicaid)

FORM	NPI LOCATION
837P (Professional)	Loop 2310B; Segment NM1
837I (Institutional)	Loop 2310A; Segment NM1
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J
UB-04	Box 76

### Rendering / Attending Provider Edits — taxonomy

Rendering providers (on professional) and attending providers (on institutional): If a taxonomy is present, then it must be valid for the Rendering/Attending NPI per ForwardHealth

- This must be a valid taxonomy on file with ForwardHealth (state Medicaid)

Form	Taxonomy Location	Notes
837P (Professional)	Loop 2310B; Segment PRV	Must follow this format: PRV*PE* PXC* [taxonomy code]
837I (Institutional)	Loop 2310A; Segment PRV	Must follow this format: PRV*AT* PXC* [taxonomy code]
CMS-1500 Health Insurance Claim Form (02/12)	Box 24J (shaded)	Box 24I must have a 'ZZ' or 'PXC' qualifier
UB-04	Box 81CC b	Must have a 'B3' or 'PXC' qualifier before the code

### How do I know if the NPI or taxonomy code is valid with ForwardHealth?

If you require more detailed instructions, please refer to the [CCHP Taxonomy Quick Reference Guide](#) available on our website.

- Login to ForwardHealth Portal — [ForwardHealth.wi.gov](http://ForwardHealth.wi.gov)
- In the right Home Page menu, click on “Check Enrollment”
- Enter provider ID (Individual NPI, group NPI, or state Medicaid ID)
- The response received is within the Provider List, confirm that your taxonomy code and NPI match
- Dates of service billed on claim must fall within the effective and end dates listed under Provider Enrollment
- If you receive a rejection, the text on the rejection letter or CCHP Confirmation Portal will alert you as the reason
- If you have questions on your rejections, please contact the CCHP Customer Service Center at 800-482-8010